

Vancouver Ultimate League Society (VULS) Privacy Policy

The following principles apply to the personally identifying information we require that you provide. "Personally identifying information" is information that individually identifies you, such as your name, physical address or email address.

Data Collection

Participation in VULS programs and use of VULS services such as the Forum and Matchmaker require you to create a guest account or become a society member. Typically, information gathered for these purposes are necessary in order for you to participate in programs and services and to receive all of the associated benefits. This information is crucial for communication from the VULS to its members and between members themselves. Misrepresentation of your identity for the VULS waiver constitutes a violation of the waiver. The VULS reserves the right to purge the records of members who purposely submit false data. The VULS reserves the right to retain member records indefinitely, even after a person's membership has lapsed, except when a request to delete a member's records is made (see "Managing Your Information" below).

Demographic Information

The VULS asks that you provide demographic information as a way to accurately monitor change in membership population. This information is used to improve the services offered and to secure facilities (e.g. fields), grants, and potential sponsorships.

Confidentiality and Information Security

The VULS takes appropriate security measures to protect against unauthorized access to data or unauthorized alteration, disclosure or destruction of data. These security measures include employing SSL certificates and encrypted passwords on the VULS website, requiring that all VULS personnel use a password manager, and restricting access to your personally identifying information to VULS personnel who need to know that information in order to operate, develop or improve our services. All customer data is stored on a server located in Canada. When processing credit card payments through the website, the VULS stores only partial credit card data in order to properly verify transactions.

The VULS collects emergency contact and medical information in case of an on-field emergency, and takes appropriate security measures to safeguard this confidential information. It is stored encrypted on the VULS server and the encryption keys are stored at an off-site key storage service. The emergency contact and medical information is only viewable by VULS personnel and the leaders of your teams (e.g. Captains, Coaches, Managers) during active programs.

Information Sharing

The VULS will not rent or sell your personally identifying information to other companies or individuals. The VULS shares membership data annually with the British Columbia Ultimate Society (BC Ultimate) in order to maintain an active membership with that organization. The member information shared with BC Ultimate includes, but is not limited to, name, gender match, age, city, and postal code. The VULS reserves the right to share non-identifying aggregated information compiled from all or a subset of member profiles.

Managing Your Information

All of the information that the VULS collects and maintains for every guest account and society member is accessible through that person's My Account (<https://www.vul.ca/account/>). This includes a person's profile (e.g. name, contact information, emergency and medical information), past invoices, playing history, and family members. A member's profile can be updated by that member at any time.

The VULS will permanently delete a member's account and anonymize their records upon written request from that member.

Cookies

The VULS website uses browser cookies to store information about your preferences in order to enhance your user experience.

Privacy Officer

The privacy officer of the VULS is the Manager, Web Systems and IT, and can be found on the website (<https://www.vul.ca/content/board-staff>). For any questions or concerns related to privacy and/or data collection, please contact the privacy officer at sysadmin@vul.ca.